

christine j yun

ux / product designer

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summary

Product Designer with 6+ years of experience creating human-centered, workflow-driven software across enterprise, consumer, and SMB platforms. Skilled at translating complex requirements into clear interaction models, prototypes, and scalable systems. I thrive on structured, rigorous UX work that improves usability and drives long-term, meaningful impact.

experience

Independent UX Consultant - Product Designer

AUGUST 2023 - PRESENT

- Lead end-to-end UX design to translate user research into clear product strategy and intuitive, user-centered experiences that support business goals.
- Delivered solutions that reduced user errors by up to 20% and improved operational efficiency in pilot testing environments.

Material Plus (formerly T3) - Product/Experience Designer

APRIL 2019 - JUNE 2023

- Conducted product design for multiple clients - including UPS, State Farm, Chuck E. Cheese, and Smoothie King - across web, native apps, and internal tools on mobile and desktop.
- Collaborated with cross-functional teams to deliver research-backed design solutions across multiple products.
- Modernized a birthday party booking flow to increase bookings by 28%, revenue by 35%, and CTR by 25%.

3Ci at THE HOME DEPOT - UX Designer

FEBRUARY 2018 - MARCH 2019

- Designed and optimized internal enterprise workflows across six web applications, improving data accuracy and operational efficiency for 3,000+ internal users
- Partnered closely with engineers and stakeholders to align design decisions with business goals and operational requirements.
- Redesigned an internal auditing tool, cutting audit errors by 45% and increasing audits completed by 21%.

skills

User-Centered Design
User Research
Information Architecture
Wireframing & Prototyping
Interaction Design
Usability Testing
Personas
Task Flows
Design Systems
Cross-Disciplinary Collaboration
HTML/CSS (foundational understanding)

tools

Wireframing & Prototyping:

Figma, Framer, WebFlow

Collaboration & Project Tools:

FigJam, Miro, Jira, Confluence

Adobe CC:

Illustrator, Photoshop

User Research and Testing:

UserTesting, Maze

education

User Experience Design Immersive
General Assembly

Bachelor of Science in Chemistry
University of Georgia